

Hay Burners Equine LLC

Please print this form and fill out, include with your return/Exchange

Refund/Return policy:

Clean , Unused nets can be returned for exchange or refund
(refunds are for cost of net only, shipping charge is not refundable) .
Nets must be returned within 30 calendar days of receipt of product.
Items received after 30 days without prior approval will be subject to 25% restocking.
Unauthorized returns after 90 days will not be credited
Any nets received back with chaff or dirt with will be subjected to a \$10.00 cleaning charge.
Used Nets returned without our prior approval will not be credited/exchanged
15% Restocking Charge on all returned Hay Roll Nets

Thinline products follow their standard Warranty's and **MUST** be returned to Hay Burners Equine LLC -
DO NOT SEND BACK TO THINLINE if ordered through us.

Order#: _____ **Circle one:** **CREDIT/REFUND** **EXCHANGE**
Name: _____ **Email:** _____
Address: _____
City: _____ **State:** _____ **ZIP** _____
Phone # (required): _____

For exchanges only : Mesh -**Circle one:** 3/4" 1" 1-1/4" 1-3/4" 2-1/4"

Bag Size- Circle one (below)

Single Serve Half Bale Standard Bale Extra Long
3-String bag Small Mini Large Mini Other: _____

Thinline products: Returning: _____
Exchange for: _____

Price difference: _____

EXCHANGES do not include free shipping – shipping charge is \$10.00 – Choose payment method below

Check , Credit Card, Send Electronic invoice
(Any Credits are applied to method paid or original order)

Credit card # _____ Expiration date: _____
3 digit security code _____ Signature: _____ Date: _____

Checks payable to: Hay Burners Equine LLC

Please send returns to: **Hay Burners Equine LLC, 275 Gardner Rd, Philadelphia TN 37846.**