

**Hay Burners Equine LLC**

**Please print this form and fill out, include with your return/Exchange**

**Refund/Return policy:** Please read carefully

**Clean , Unused** nets can be easily returned for exchange or refund , No RMA required if returned within 30 days of receipt. Refunds are for cost of net only, shipping charge is not refundable.

Just return products to address at bottom along with this completed form.

Please be sure to use shipment method with tracking # in case of lost shipments

Items returned after 30 days without prior approval will be subject to 25% restocking.

**No returns accepted after 90 days of receipt. No exceptions**

Custom Nets are NOT returnable unless error is in manufacturing.

Any nets received back with chaff or dirt with will be subjected to a \$10.00 cleaning charge.

Used Nets returned without our prior approval will not be credited/exchanged

15% Restocking Charge only on returned orders valued at \$150 or more.

Thinline products follow their standard Warranty's and MUST be returned to Hay Burners Equine LLC - DO NOT SEND BACK TO THINLINE if ordered through us.

Order#: \_\_\_\_\_ **Circle one:**      **CREDIT/REFUND**      **EXCHANGE**

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP \_\_\_\_\_

Phone # (required): \_\_\_\_\_

**For exchanges only :** Mesh -Circle one:      3/4"      1"      1-1/4"      1-3/4"      2-1/4"

**Product requested:** \_\_\_\_\_

**Thinline products: Returning:** \_\_\_\_\_

**Exchange for:** \_\_\_\_\_

Price difference: \_\_\_\_\_ (New order value less returned item value)

**EXCHANGES do not include free shipping – shipping charge is \$10.00 – Choose payment method below**

Check , Credit Card, Send Electronic invoice

(Any Credits are applied to method paid on original order)

Credit card # \_\_\_\_\_ Expiration date: \_\_\_\_\_

3 digit security code \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Checks payable to: Hay Burners Equine LLC

Please send returns to: **Hay Burners Equine LLC, 275 Gardner Rd, Philadelphia TN 37846.**