

Hay Burners Equine LLC

Please print this form and fill out, include with your Return/Exchange

Refund/Return policy: Please read carefully

- **Clean, Unused** nets can be easily returned for exchange or refund , No RMA required if returned within 30 days of receipt. Please be sure to use shipment method with tracking # in case of lost shipments.
- **Used Nets are not returnable and will not be credited/exchanged – No exceptions**
- Refunds are for cost of net only, shipping charge is not refundable.
- Just return products to address at bottom along with this completed form.
- Please be sure to use shipment method with tracking # in case of lost shipments.
- Items returned after 30 days without prior approval will be subject to 25% restocking.
- **No returns accepted after 90 days of receipt. No exceptions**
- Custom Nets are NOT returnable unless error is in manufacturing.
- Any nets received back with chaff or dirt with will be subjected to a minimum \$10.00 cleaning charge.
- 15% Restocking Charge only on returned orders valued at \$150 or more.

Thinline products follow their standard Warranty's and MUST be returned to Hay Burners Equine LLC - DO NOT SEND BACK TO THINLINE if ordered through us.

Order#: _____ Circle one: **CREDIT/REFUND** **EXCHANGE**

Name: _____ Email: _____

Address: _____

City: _____ State: _____ ZIP _____

Phone # (required): _____

What are you exchanging for? Please be sure to give complete information (IE mesh & bag size):

Price difference: _____ (New order value less returned item value)

EXCHANGES do not include free shipping – shipping charge is \$10.00 – Choose payment method below

Check , Credit Card, Send Electronic invoice

(Any Credits are applied to method paid on original order) Credit card not needed for credit/refunds only.

Credit card # _____ Expiration date: _____

3 digit security code _____ Signature: _____ Date: _____

Checks payable to: Hay Burners Equine LLC

Please send returns to: **Hay Burners Equine LLC, 275 Gardner Rd, Philadelphia TN 37846.**